**Terms & Conditions**

1. A&B will endeavor to render prompt and efficient service hereafter, but it is expressly agreed that A&B shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this agreement.
2. A&B reserves the right to reject any agreement if on inspection by serviceman, equipment is found in such condition that service will be unsatisfactory to both parties.
3. It is mutually agreed that this agreement covers only electrically operated units inside the equipment and does not cover duct work and flue pipe, electrical or plumbing work or balancing beyond the units, or any work required because of negligence, misuse of equipment or because of fire, flood, acts of God, shortage of electrical or water supply, sabotage or damage caused by freezing.
4. No service will be rendered under this agreement if customer has a past due account.
5. Customer may cancel this agreement by written notice of cancellation 30 days prior to renewal date.
6. This agreement can be transferred to the subsequent owner of the property in which the equipment is located provided A&B receives written notice of sale of property within (30) days prior to transfer.
7. A&B agrees to respond to emergency calls within 24 hours of the placed service call, if A&B fails to do so we will waive the diagnostic fee, which is normally charged to the customer on emergency service calls.
8. In the event that A&B can not reach the customer within four attempts, either by mail or by phone, it is agreed by the customer that A&B has fulfilled its obligation of the agreement, therefore the customer will forfeit all funds associated with the agreement and A&B will be relieved of any further obligations to provide the service.